From: mrappeal@cwnet.com@inetgw

To: Microsoft ATR

Date: 1/11/02 6:26pm

Subject: Microsoft Settlement

It is time to get this matter settled. Consumers have been helped by Microsoft technology not hurt. I write a column on computer technology for a legal newspaper and have seen the tremendous advantages of Microsoft software for lawyers as well as all consumers. The lawsuit is based on a faulty premise- that consumers have been injured. We should put this whole matter to rest and let the computer world get on with producing better and better products.